

This is an beta website by [Inclusive Bytes CIC](#), The aim is to create one location for digital resources in Oldham.



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How to use the NHS App

Step 1: The Secure Login

Open the NHS App. You will need to use your NHS Login (email and password). If your phone has a fingerprint or face scanner, you can set this up to make logging in easier next time.



Log in with your username

If you do not have an account, or are unsure if you do, [register](#).

Username [Forgot username?](#)

Often your email address

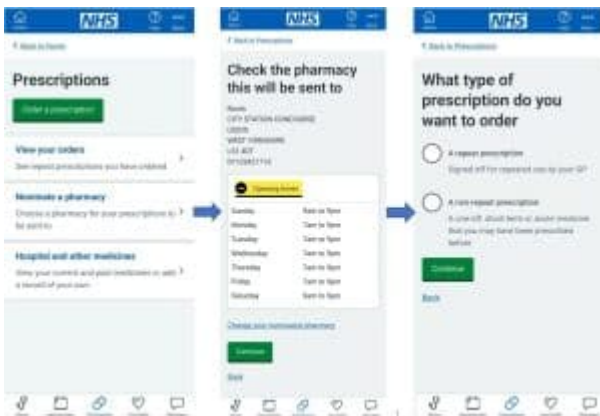
Password [Forgot password?](#)

Log in with username

Step 2: Ordering Repeat Prescriptions

Tap the “Prescriptions” icon at the bottom of the screen.

1. Select “Order a repeat prescription.”
2. Check the boxes for the medication you need.
3. Choose your preferred pharmacy.



Getting started

You can easily choose where your prescriptions are sent and order at a time that suits you with the NHS App. First, you will need to download and register on the app. Ask a member of your GP surgery's team for the 'Getting started with the NHS App' leaflet or visit nhs.uk/help/npwapp

Ordering repeat prescriptions

Once you have logged into the app:

1. Select the 'Prescriptions' icon at the bottom of the screen.
2. Choose which pharmacy your prescriptions will be sent to. This is called your 'nominated pharmacy'. Look at the 'Choosing your pharmacy' section of the guide to check or change your pharmacy.
3. Select the green 'Order a prescription' button at the top of the prescriptions page.



You can also access these services at www.nhs.uk/app on your desktop or laptop

4. The next page asks 'What type of prescription do you want to order?' You can only order repeat prescription items on the NHS App. So, if you have one, choose 'A repeat prescription' and select 'Continue'.
5. Check the prescription is going to the right pharmacy. First, look at the 'Choosing your pharmacy' section of the guide. If the pharmacy is the right one, select 'Continue'.
6. The next screen shows the medicines available for you to request. Choose the medicine you need and select 'Continue'.
7. Check your order and nominated pharmacy are correct. Then select 'Confirm and order prescription'.
8. You are finished. Your request is sent to the GP surgery for approval and then sent to your nominated pharmacy for collection.

Choosing your pharmacy

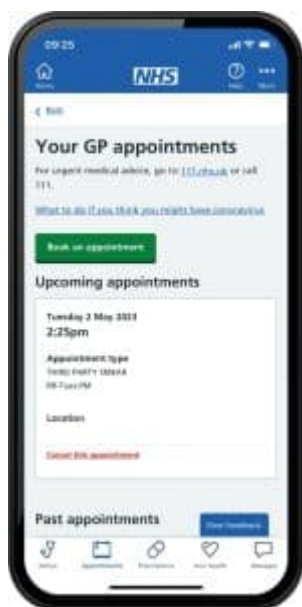
The pharmacy you choose your prescriptions to be sent to is called your 'nominated pharmacy'. Learn how to change it.

1. Select the 'Prescriptions' icon at the bottom of the screen.
2. Select the 'Your nominated pharmacy' option.
3. Select the green 'Change your nominated pharmacy' button.
4. Select 'High street pharmacies'. It is not possible to nominate an online-only pharmacy in the NHS App.
5. Search using your postcode.
6. Select a pharmacy. Future prescriptions will be sent to the pharmacy.

Step 3: Checking Your Appointments

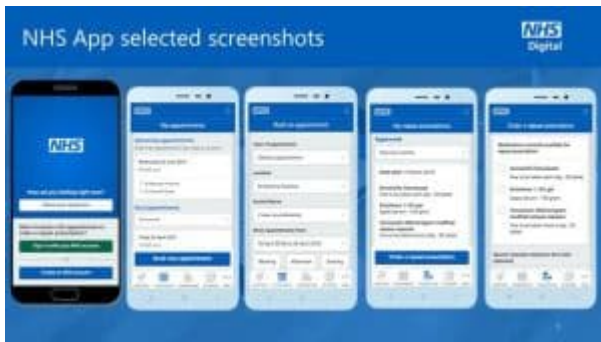
Tap the “Appointments” icon. Here you can see:

1. GP Appointments: View the time and date of your next visit.
2. Hospital Referrals: See the status of any appointments at Royal Oldham Hospital.



Step 4: Viewing Your GP Health Record

Tap “Your Health” and then “GP health record.” You can see your recent test results and immunizations (like your latest flu jab) without having to call the surgery.



Made with the help and support of [Inclusive Bytes CIC](#)

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