This is an beta website by <u>Inclusive Bytes CIC</u>, The aim is to create one location for digital resources in Oldham.



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Connecting to wifi, and how to troubleshoot when things go wrong.

How to Connect to Wi-Fi and Troubleshoot

Wi-Fi allows you to connect to the internet wirelessly from your laptop, phone, or tablet. Whether you're at home, at work, or in a public space, connecting to Wi-Fi is usually straightforward. This guide will walk you through the steps to find networks, enter passwords, and troubleshoot any issues you might encounter.

On Windows PC

Finding Wi-Fi Networks

- Click the Network icon in the bottom right of the screen (near the clock).
- 2. A list of available networks will appear.

Entering the Wi-Fi Password

- 3. Click the name of your Wi-Fi network.
- 4. Click Connect.
- 5. Enter the Wi-Fi password and click Next or Connect.

Troubleshooting

- Double-check that the password is entered correctly.
- Restart your computer.
- Toggle Wi-Fi off and on again.
- Forget the network and reconnect by right-clicking the network name and selecting Forget.
- Run the built-in troubleshooter by right-clicking the Wi-Fi icon and selecting Troubleshoot problems.
- Move closer to the router.

On Mac

Finding Wi-Fi Networks

- Click the Wi-Fi icon in the top-right corner of the screen.
- 2. Select your Wi-Fi network from the list.

Entering the Wi-Fi Password

- 3. Click the network name.
- 4. Enter the password and click Join.

Troubleshooting

- Check that the password is correct.
- Restart your Mac.
- Toggle Wi-Fi off and on from the menu bar.
- Forget the network by going to System Settings > Network
 > Wi-Fi > Advanced and removing the network.
- Move closer to the router.
- Restart your router.

On iPhone/iPad

Finding Wi-Fi Networks

- 1. Open the Settings app.
- 2. Tap Wi-Fi.
- 3. Available networks will be listed.

Entering the Wi-Fi Password

- 4. Tap your Wi-Fi network name.
- 5. Enter the password and tap Join.

Troubleshooting

- Make sure Aeroplane Mode is off.
- Restart your device.
- Toggle Wi-Fi off and on in Settings.
- Tap the network and choose Forget This Network, then reconnect.
- Move closer to the router.
- Restart the router if no devices can connect.

On Android

Finding Wi-Fi Networks

- 1. Open the Settings app.
- 2. Tap Network & Internet (or Connections) and tap Wi-Fi.
- 3. Available networks will be shown.

Entering the Wi-Fi Password

- 4. Tap your network name.
- 5. Enter the password and tap Connect.

Troubleshooting

- Check the password carefully.
- Toggle Aeroplane Mode off.
- Restart your device.
- Toggle Wi-Fi off and on.
- Tap the network and choose Forget, then reconnect.
- Move closer to the router.
- Restart the router if multiple devices can't connect.

Extra Tips

- If no devices can connect, the router or internet service may be the issue.
- For public Wi-Fi (like in cafés or airports), no password may be needed, but you may have to agree to terms on a web page.
- If you need the Wi-Fi password, ask your network administrator or check the label on your router.

Wi-Fi is essential for getting online, and most of the time connecting is quick and easy. By following the steps in this guide, you can find your network, enter the correct password, and fix common issues if you run into trouble. If you're still having problems, don't hesitate to contact your internet service provider for further assistance. Enjoy your Wi-Fi connection!

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